



helping your business to manage risks related to Sustainability and Business Excellence.

Together for a better tomorrow...

Sustainability matters

www.consultivo.in





Sustainability, Business Excellence & Risk Management



Social & Sustainability Services

Sustainability Reporting

- GRI Standard
- DJSI
- ESG

Social Impact Assessment (SIA)

Stakeholder Engagement

Corporate Social Responsibility CSR

- Base line study & Impact Assessment
- Independent Monitoring
- Evaluation & Reporting

- Water Management
- Energy Management
- Renewable Strategy

Environmental Protection

Business Excellence

- Quality
- Information Security
- Food Safety

People Advisory

- Well-being Audit
- HR Due-Diligence
- Climate Survey

Business Ethics

SAFETY Services

System Safety

- Fire Safety Protocol - 'FireMap'
- Electrical Safety
- ISO 45001
- In-house Code & Standard Development
- Safety Audit – 'protoSafe'

Process Safety

- HAZOP
- Consequence Analysis
- QRA
- Hazardous Area Classification (HAC)

People Safety

- Behavioural Safety
- Safety Perception
- Safety Leadership
- Safety Culture
- Ergonomics
- **Safety Training Programs**

Featured Products

- Emergency Preparedness - Review, Preparation & Implementation of ERP & DMP
- Fire Audit
- Fire Risk Assessment
- Fire Load Study
- Electrical Safety Audit
- Logistic/journey Safety
- Accident Investigation

Some Quick Facts

Four Proprietary Products:

ImpactMap	Social Impact Scored Protocol
ProtoSafe	Maturity Based Scored Assessment Protocol
SMILe	Culture Transformation Program
FireMap	Fire Risk Management Scored Protocol

- Process validated through 300+ projects
- Subject Matter Experts (SME) for People, Process & System domains
- Projects supported by software based analytics



PUBLIC COURSES

Give you an opportunity to learn from other industries

100+

types of training programs

IN-ORGANISATION COURSES

Custom built to your organisation's need

Faculties

Practicing professionals with 20 - 35 years of experience

E-LEARNING COURSES

Fit your learning habit and time

8000+

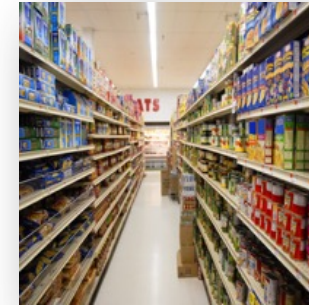
Participants are trained

Experience across industry sectors

Metal
including
Steel,
Aluminium



Chemical, Oil
& Gas, Energy



FMCG



Mines &
Minerals

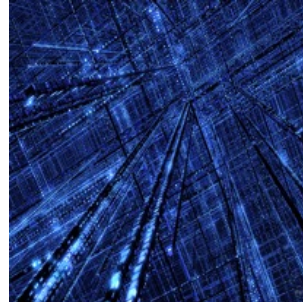
Agriculture,
Food &
Beverage



Supply Chain &
Logistics



Construction &
Projects



Information &
Communication
Technology



Manufacturing



360° services across value chain



Covering

- India
- SAARC Countries
- Middle East



consultivo Highlights

ADVISORY • RESEARCH • TRAINING

Registration/approval

IFC (INTERNATIONAL FINANCE CORPORATION, WORLD BANK GROUP)



Approved SIA Agency for Govt. of Jharkhand

Knowledge/Training/Technical Partner/Member of:



Pledges/Commitments



CVC Integrity Pledge



UNFCCC Climate Neutral Pledge

A Company of **VISION ZERO**
Safety.Health.Wellbeing.



Affirmative Action & Gender Diversity Pledge



250+
National &
International
Customers

Industrial Manufacturing	
Metals and Mining	
Food, Beverage & Agribusiness	
Civil Society Organisations	
Service Organisation s	

IT'S A MATTER OF
TRUST



Purpose – why we do exist?

To create a **positive impact**
for a **Better Tomorrow**

Vision

Enabling impact,
together for a
better tomorrow.

Mission

As a trusted improvement
partner, we support
organisations & society
to achieve a
sustainable future
by application of knowledge
and innovation.

Values

Our values guide us in
everything we do.
They are non-negotiable.
INTEGRITY
EXCELLENCE
CUSTOMER
PEOPLE
PROFIT

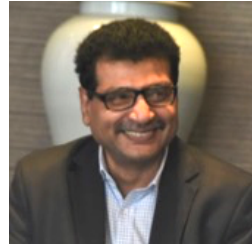
PEOPLE



Saikat Basu
Co-founder
Management,
Finance, New
Product & Process
Development



Madhabi Guha
Co-founder
Chief Operations



Santanu Ghosh
Head -
Relationship



Dr. Ruma Gomes
Business Manager
Social &
Behavioural
Science research
projects



Medha Basu
Lead -
Communications &
Engagement

Team of professionals with education & hands-on experience

Engineering,
Science &
Technology

HR &
Organisational
Development,
Industrial
Psychology

Environment,
Social
Development,
Corporate
Responsibility

Trained & experienced in

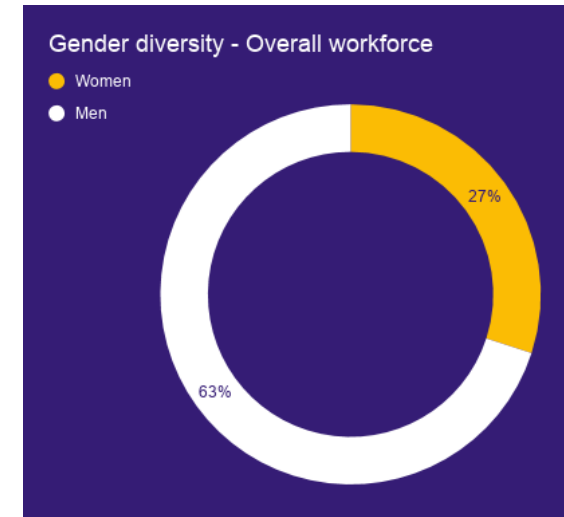
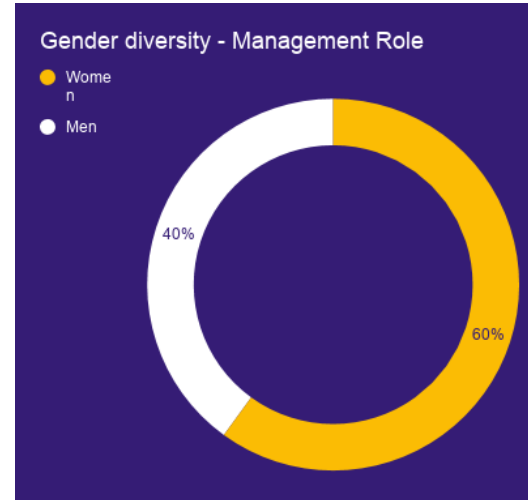
- Audit
- Consulting
- Research
- Training

Industry sector specialists
like Oil & Gas, Steel, Power,
Mining, Cement, Food, Mfg.
Construction

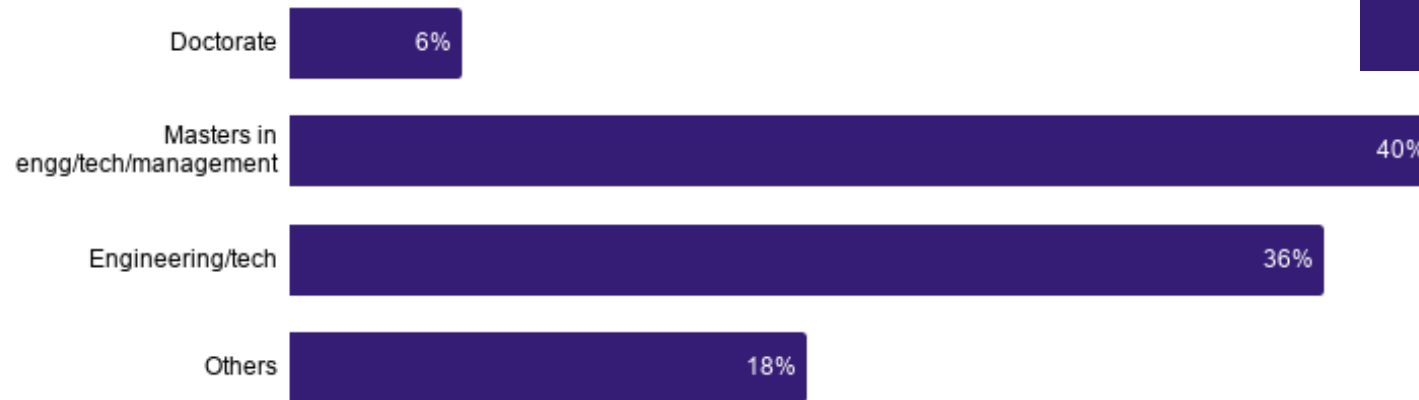


People

- Diversity
 - Equity
 - Inclusion and
 - Competence
- are our business imperatives



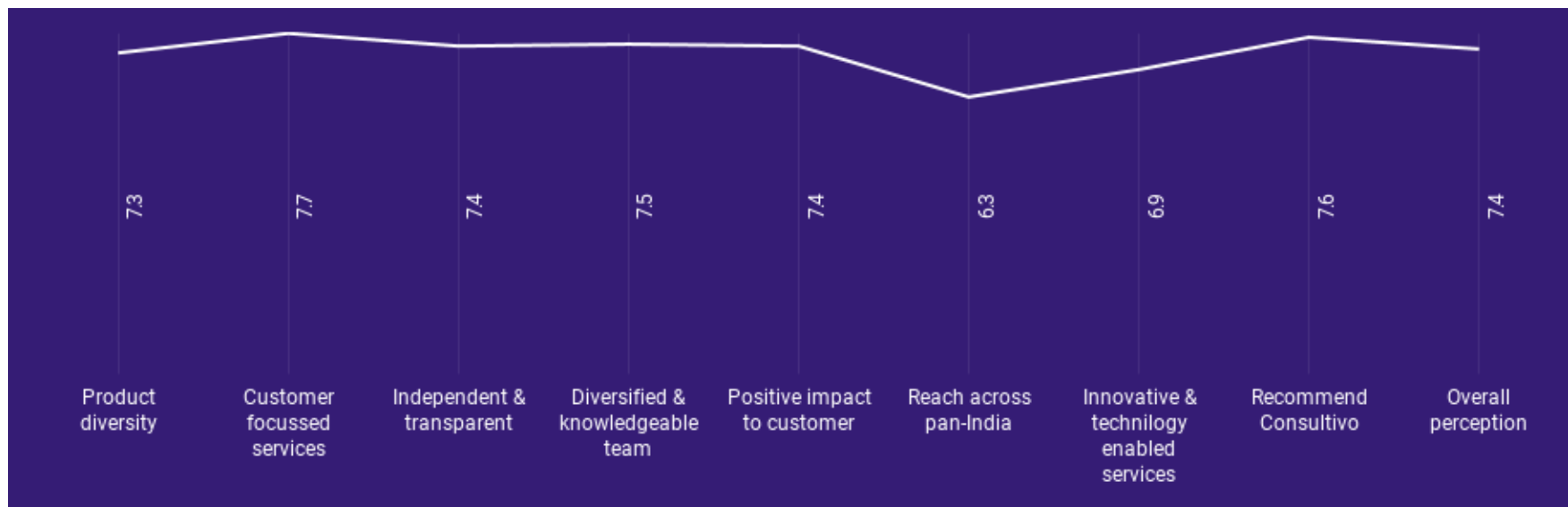
Qualification & Competence



Voice of Customer

Capturing Methods

- Customer Feedback after the project completion
- Lesson learnt after the project completion
- Customer Complaint
- Enquiry (Proposal Request /course design input form)
- Quality Function Deployment (QFD) before/during new product development
- Customer Interactions/seminars/events
- Customer Perception Survey



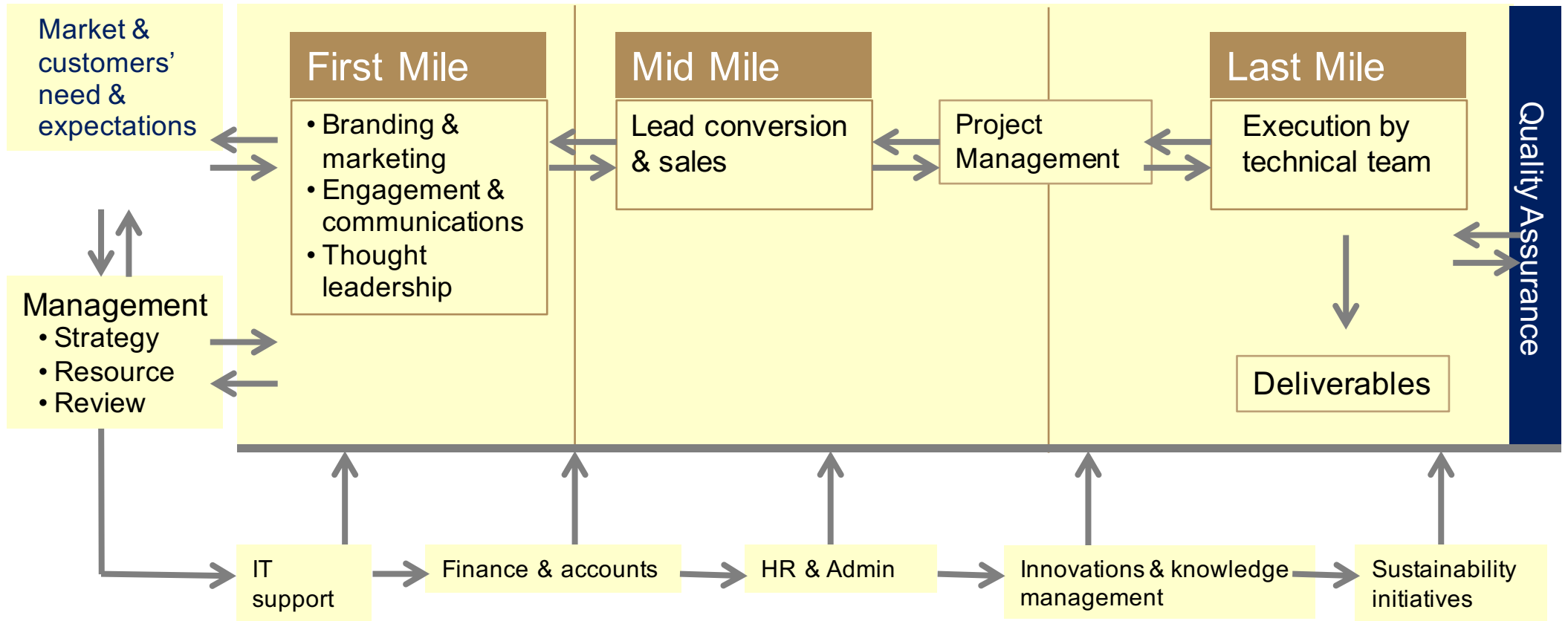
Index score
7.3/10

NPS
16

Consultivo Brand Perception Survey 2019



Organisational Governance Process Interaction Map



Organisational Governance

Tools & Methods

Quality Assurance of processes & deliverables through

- QAP (Generic)
- Project Realisation Plan (PRP) – project specific

Measurement & Monitoring

- Objectives
- Performance Indicators

Compliance

- Legal register
- Internal & external audits

Management Systems (adopted & customised for our scale & type of operations)

- Quality Management (ISO 9001 & EFQM)
- Environment Management System (ISO 14001)
- Safety Management (ISO 45001)
- Information Security (ISO 27001)
- Social Accountability (SA 8000)

Customer specific requirements

Project Management

- Software tool like MS Project



Non-Financial Performances - Sustainability



1. Pro Bono Initiatives for spreading awareness on

- Thought Leadership Sessions/Lectures/Workshop
- Leadership Quizzes
- Awards – As Knowledge Partner/Co-host
- Digital Engagement Series – #SustainabilityMatters (videos)

2. Walk the Talk: Green Initiatives

- Cotton Shopping Bags Beat Plastic Pollution - Say no to Plastic bags
- Paper consumption in business - Reduce & Reuse
- Carbon Footprint on reducing curve

3. Social Responsibility

- Supporting the specially abled children
- Supporting education of girl child



Innovation is integrated
within our processes & practices.
It is a line-function.

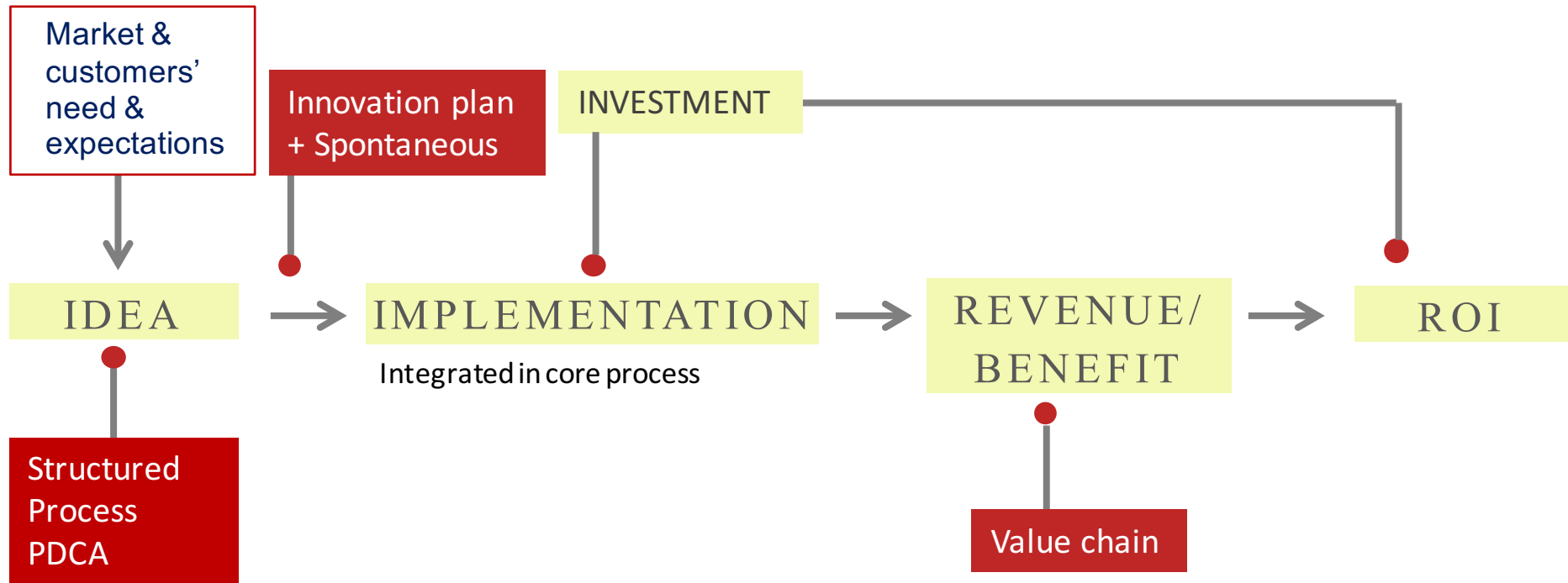
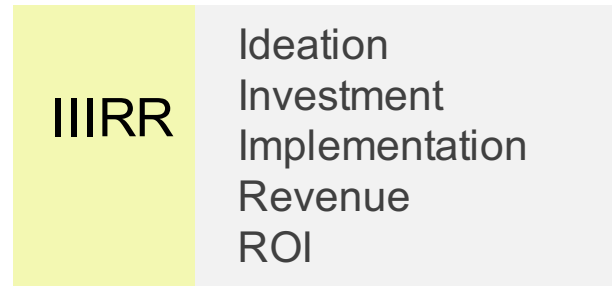
PRODUCT/SERVICE
INNOVATION

PROCESS INNOVATION

We follow 3 approaches for innovation

● Long-term	Disruptive Improvement	Planned
● Short term	Sustaining improvement	Planned
● Quick/Continuous	Incremental Improvement	Spontaneous & People driven

Innovation Management





WE ARE AT WORK.

MORE ACTIONS ON THE ANVIL.

Ideas to solutions

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